

WEST HORSLEY

NEIGHBOURHOOD PLAN

SUMMARY OF FINDINGS FROM WEST HORSLEY HOUSEHOLD SURVEY APRIL 2015 CARRIED OUT BY THE WEST HORSLEY NEIGHBOURHOOD PLAN STEERING GROUP ON BEHALF OF WEST HORSLEY PARISH COUNCIL

55% RESPONSE RATE – 615 respondents out of 1121 households

HERITAGE & ENVIRONMENT

- 87% regarded green open space as the most important key feature of the village
- 80% supported retention of green spaces at Ripley Lane, East Lane and Long Reach
- 76% supported protection of historic buildings
- 95% wish to see return of the post office, 60% wish a chemist West Horsley

DEVELOPMENT

- 90% supported brownfield site development, 43% within existing village settlement area, 23% infill development.
- 63% support an integrated mix of homes with 47% favouring 2/3 bed homes
- 67% supported a small dwellings policy for downsizing, written comments revealed dissatisfaction with the current practice of developing existing single storey homes on good sized plots into executive homes
- With regard to housing numbers, a 15 year supply of 76–100 homes received 25% support with 4% in favour of >200 homes over 15 years, neither of these figures approximates to the projected GBC figure of 652 homes for West Horsley over 15 years.
- 69% of respondents favoured similar density to the present (1–4 per acre) GBC favours 30 per hectare.

EDUCATION

- 87% of respondents agreed that local children should have priority attendance at Raleigh School
- 77% agreed that a similar priority applied to Howard of Effingham
- 50% of respondents considered that Raleigh School should be extended whilst 25% thought a new site should be found in West Horsley

MEDICAL SERVICES

- 90% of respondents use the East Horsley Medical Centre, 70% think that the existing site/service should expand
- 75% did not feel the medical service would cope well with a significantly increased population
- 62% thought an increase in doctor numbers would be required to meet such a demand
- 72% thought that weekend opening would be required with late evenings and early mornings for commuters

PUBLIC TRANSPORT & HIGHWAYS

- This part of the survey revealed little **regular** cycle or bus use with 15% of respondents commuting by rail
- Comments revealed that the bus service is too infrequent for viable regular use with poor connections
- The local lanes/roads are deemed too narrow for safe co-existent cycle lanes
- The commuting rail service is presently adequate but station car parking is the most likely future rate limiting step

POLICING AND ROAD SAFETY

- 90% of respondents consider West Horsley is a safe place to live with low crime levels
- 63% of respondents expressed concern about speeding, written comments revealed this to affect many local roads, limits are reasonable but not enforced
- 56% of respondents were concerned about narrow/dangerous/poor condition or absent pavements
- 42% of respondents agreed that HGV use Sat/Nav to reach the A3/M25 on narrow local roads which is dangerous
- 56% of respondents noted inadequate/inconsiderate parking by shops, schools, medical centre and football pitches
- Written comments revealed concern about the recent removal of cats eyes & central white lines – East Lane, Ripley Lane & The Street
- Written comments also showed division of opinion as to whether West Horsley needs street lighting

RECREATION

- Cycling, running and walking are chief among leisure activities for Horsley residents
- The library is popular and considered to offer a good service

YOUNG PEOPLE

- 70% of respondents agreed that facilities for young people are limited
- Written comments revealed that this is in part due to lack of advertising/communication

SENIOR RESIDENTS

- 50% of respondents knew little about the available services for senior citizens especially
- 85% did not know of any respite care facilities
- 77% were unaware of care home facilities
- Wheel of Care is a greatly valued service both by recipients and those working for it

PEOPLE WITH DISABILITIES

- 10% of respondents recorded living with a disability
- 70% of respondents felt that local buildings facilitated disability with the exception of the railway station

WHAT WOULD YOU CHANGE ABOUT WEST HORSLEY?

- SHOPPING – restore the post office
- ROADS – infrastructure, drainage, flooding, surfaces, pot-holes, central white lines, cats eyes
- SPEEDING – enforcement required
- PARKING – schools, medical centre, station, shops
- PAVEMENTS – narrow, tree roots, uneven, overhanging hedges, lack of pavements
- TRANSPORT – rail network and connections, more regular bus services and connections

WHAT WOULDN'T YOU CHANGE ABOUT WEST HORSLEY?

- Rural/semi-rural village feel
- Green Belt status
- Green open spaces
- Its charm and character
- NO street lighting
- Community feel